



Friends, Families & Future residents,

As we have all experienced, the past 8 months have been a truly challenging time. We hope all of you are doing well, staying healthy and positive. We believe that for every challenging experience, good comes from it in some way and we have seen that throughout our community. Those of us who work or live at Riddle Village know that we are a community of strength, kindness, and support. This has never been truer than during the COVID-19 pandemic. We cannot thank our residents and staff enough for their diligence in keeping each other safe; in finding new ways to socialize and in reaching out to each other to make sure everyone is healthy both physically and emotionally. We are winning the battle against COVID-19 in so many ways!

Below is an update on areas of the community that are currently open, new indoor visitation options and an update on our current COVID-19 status and policies:

INDEPENDENT LIVING TESTING & COVID-19 REPORT: Recently a second round of testing was done which included all independent residents who wished to participate. Only 4 residents declined this opportunity, but it is not believed that they hold any risk to the rest of the community. The remaining residents' tests have been received and we are thrilled to report that we continue to remain COVID-19 FREE!

CURRENT OPEN AREAS FOR ACTIVITIES AND SOCIALIZING: Most areas of the community are currently open for use by residents. These areas include outside activities (bocce, shuffleboard and firepit), indoor billiards area, Garden Terrace for scheduled activities (approximately 70/month), main lobby area for social gatherings, the Fitness Center, pool, woodshop, the Emporium (gift shop), hair salon, Wellness Center, and Library. It is required that masks be worn by everyone when they are outside of their apartments and social distancing must be practiced. Hand sanitizing stations are available throughout the community to ensure everyone continues to stay safe and healthy. There are some safety restrictions in place regarding the number of individuals in any one area and areas are required to be closed at certain times for proper sanitizing to be done.

DINING ROOMS AND MEAL DELIVERIES: Our dining rooms remain closed for dine in service. However, we have added a take-out breakfast option for those residents who were missing their fresh cooked eggs, bacon, and other breakfast items. In addition, dining continues to deliver two meals per day to all residents requesting that service. The Dining Department has worked hard to keep residents excited about their menu options which include items such as veal chops, shrimp scampi, beef tenderloin, etc.

We anticipate that the dining rooms will be closed for some time as COVID cases in the area continue to be high and dining together is one of our greatest areas of risk. However, we are moving forward with the construction on our new Thoroughbred Lounge and we are all excited for the reopening of the dining rooms and enjoying the new space when construction is complete!

INDOOR VISITS: Indoor visits are now offered every day of the week in our lobby area. Residents must reserve space and agree to remain socially distanced and wear their masks. They must also ensure that their visitors do the same. All areas are disinfected between visits to help ensure the safety of our residents and their guests.

HEALTHCARE TESTING & COVID-19 REPORT: Currently, there are no cases of COVID-19 in either of our healthcare facilities (skilled nursing or personal care). Riddle Village is committed to providing a safe and caring environment for our lifecare residents as well as those residents who are coming to us from the outer community. With that in mind, any resident being admitted to our healthcare facility is under quarantine for 14 days upon admission. Extra infection control measures are taken for these residents during this time. This is to ensure they are COVID free and there is no risk of them, or staff caring for them, spreading the virus to other residents. In addition, we have a COVID wing with negative air pressure rooms. This wing is separated from other rooms where residents who have tested negative for COVID-19 live. Due to the hard work and care of our staff, there have been no new cases of in-house acquired COVID-19 in the facility for the last 6 months. We intend to keep it that way!

EMPLOYEE TESTING: Riddle Village staff and onsite contractors are tested for COVID-19 on a bi-weekly basis. In addition, if any employee tests positive, weekly tests occur for the department(s) where they work for a two week period or until all staff test negative, whichever comes first. We are happy to report that there have been minimal positive tests among the employees and there has been no internal spread of the virus among the employees for approximately 6 months.

If you have any questions regarding our COVID-19 policies or becoming part of our community, please do not hesitate to contact us at 610.891.3777. The Concierge will be able to assist you in getting any information you may need.

Stay safe,

Kim Roguszewski
Executive Vice President